



Turnkey[®] Statutory Calibration Scheme (SCS)

Turnkey instruments are approved by various statutory bodies such as MCerts, VOSA, and TUV. Accordingly, it is important that your instruments are serviced and maintained regularly to make sure they continue to meet the standards to which they have been approved.

The **Statutory Calibration Scheme (SCS)** provides enhanced benefits, including all labour charges, consumables and certain spare parts.

The SCS includes:

- Calibration of your instrument to the approved standard for a period of 12 months (to be carried out at the Turnkey recommended interval).
- In the event of a fault developing, an instrument in the SCS will be repaired, re-calibrated for the remainder of the 12-month period (Interim calibration), and returned to you without any additional charges (Return Carriage included within the U.K only).
- Replacement of consumables and preventative spare parts, a detailed list for each type of instrument can be found in this pamphlet.
- Continued unlimited free access to AirQWeb (subject to an active Line Rental).
- Unlimited technical and software support beyond 90 days of purchase.

If you purchase an SCS with a new instrument, the instrument's warranty is extended into its second year of use. Thereafter, if the SCS is renewed every 12 months, its warranty is likewise extended into subsequent years. You will be sent a renewal reminder before the SCS expires.

We also offer 24, or 36 month schemes and on-site schemes too. If the SCS lapses for your instrument, it must be re-assessed before re-joining the scheme. A small re-assessment fee will be charged*.

Turnkey instruments are renowned for their longevity and being part of the SCS gives your instrument a lifetime performance warranty. What's more, if your instrument remains in the SCS for 10 years continuously, Turnkey will offer to exchange it for a brand new version of the instrument at a 30% discount off list price.

Accidental damage and damage due to misuse or neglect is excluded from the SCS.



Turnkey Instruments Ltd

SCS PRICE LIST

12-month period and return to factory unless stated otherwise

Brake Testers/Noise Monitors

Instrument	Price ex-VAT	What's Included
Brakesafe/Skidman/i-VIBE	£220.50	Service, repair, 12 month calibration, interim calibrations, battery, accelerometer, paper roll and return carriage within the U.K. (Parts not included).
Simret	£304.88	Service, repair, 12 month calibration, interim calibrations, battery, accelerometer, paper roll and return carriage within the U.K. (Parts not included).
Tintman	£196.88	Service, repair, 12 month calibration, interim calibrations, any part required and return carriage within the U.K. (Parts not included).
G-Meter/G-Meter+ *i-dB	£67.50/£106.87 *£106.87	Service, repair 24 month (*12 month) calibration and return carriage within the U.K. (Parts not included).

Dust Monitors

Instrument	Price ex-VAT	What's Included
Dust Monitor - Basic	£304.88	Service, repair, 12 month calibration, interim calibrations, filters, battery and return carriage within the U.K. (Parts not included).
Dust Monitor – Enhanced (12 months)	£820.12	Service, repair, 12 month calibration, interim calibrations, filters, battery, pump, photometer and return carriage within the U.K.
Dust Monitor – Enhanced (24 Months)	£1451.25	Service, repair, 12 month calibration, interim calibrations, filters, battery, pump, photometer and return carriage within the U.K.
Dust Monitor – Enhanced (36 Months)	£2250.00	Service, repair, 12 month calibration, interim calibrations, filters, battery, pump, photometer and return carriage within the U.K.

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Turnkey Instruments Ltd

On-site

Instrument	Price ex-VAT	What's Included
Dust Monitor - Basic	£1687.50	Onsite service and repair (scheduled by Turnkey), 12-month calibration, filters, battery, pump, Photometer, interim calibrations.
Dust Monitor – Enhanced (12 months)	£4381.88	Onsite service and repair, 12 month calibration, quarterly filters changes, battery, pump, Photometer, interim calibrations, breakdown cover.
SimretF/F2	£219.38 per instrument plus £781.88 day charge	On site service and repair, 12 month calibration, all parts and breakdown cover (48 hrs response time not including weekends)

Terms & Conditions of Service & Calibration Scheme (SCS). 1. In consideration of Turnkey Instruments Limited (hereafter referred to as the Company) providing all necessary calibration, maintenance and service described below, the Customer agrees to pay the Period Charge in advance to the Company. The Charge is due on the Operative Date of the SCS, which (unless otherwise stated) will be on the 1st of the month the SCS was originally purchased and at the stated period thereafter until the SCS is terminated by written notice from either party. 2. The Calibration, maintenance and service to be carried out by the Company under this SCS is restricted to the equipment listed (the equipment) and shall include; (i) rectification of faults rising from normal wear and tear on the Equipment as notified to the Company from time to time. (ii) annual master calibration and interim calibration of the Equipment at the Company's recommended interval. (iii) The annual master calibration is to be undertaken at the Company's recommendation, failure to adhere to this recommendation will result in the loss of master calibration for that SCS period. A new master calibration will need to be paid for in this occurrence at the Company's commercial rates. 3. Cost of labour in the Company's usual working hours are included in the annual charge, spare parts and carriage will be charged for at the rate in force at the time. 4. This SCS only covers annual calibration, interim calibration, maintenance, service and replacement of agreed parts in the paid for SCS cover. In the event of the equipment requiring reconditioning due to wear and tear outside of the SCS an estimate will be given for the cost to be authorised by the customer. 5. Any calibration, maintenance or service which in the Company's opinion is required because of misuse, wilful act or negligence will be invoiced at the Company's commercial rates. 6. Without prejudice to any other remedies available the Company reserves the right to suspended services if the customer shall default for more than 30 days in payment of the invoice(s). A re-enlistment fee is applicable for equipment which is not renewed at the Company's recommended interval and will be charged for at the rate in force at the time. 7. The Company shall not be liable for any loss of profit or consequential loss or damage of any kind howsoever arising out of the SCS. Turnaround times and delivery times are advisable and the company shall not be liable for any failure to meet any predetermined timelines. 8. The Company reserves the right to change the pricing structure and included services in regards to this SCS at any time but will honour all services/prices already quoted and/or paid for before such changes are made applicable. 9. This SCS will for all purposes be deemed to have been made and completed at the Company's registered office and constitute the entire SCS between the Company and the customer. No representation or term or statement not expressly set out in this SCS will be binding on the Company unless the same is given in writing and signed by a director of the Company. 10. Unless otherwise agreed in writing by the Company, the customer will use for the equipment only supplies and spares provided by the Company and will only permit alterations and extensions to the equipment to be carried out by the Company. In the result of any alterations by the customer or 3rd party, the Company will not be liable to carry out any work to the equipment unless it is restored to its original factory setting. This will be chargeable to the customer at the Company's standard rates. 11. If the customer fails to pay the period charge within 30 days of the due date or commits any other breach of the terms and conditions of this SCS and fails to remedy for with on notice from the Company, the Company reserves the right to terminate this SCS. 12. Where the equipment consists of more than one instrument this SCS will be constructed severally and distinctly in respect of such instruments and any other failure in respect of one instrument shall not prejudice or affect the rights and liabilities of the parties in respect of each other instrument maintained under this SCS. 13. Where more than one person constitutes the Customer the obligations of such persons shall be joint and several. 14. The Company's General Terms and Conditions of Sale are also applicable to this SCS. The registered office of the company is at Martland Buildings Mart Lane Burcough Ormskirk Lancashire L40 0SD. This SCS will be governed by English Law.

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